SGI® Support of MIPSIRIX Product Status Update

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As of December 2016, there are a number of MIPS based hardware products that SGI still provides support for, as indicated on the most recent Hardware End of Support Matrix. As per that document, "the product will be reviewed again before the listed EOS date to determine if support can be extended beyond the EOS shown."

Based on this matrix and the SGI Support of MIPSIRIX Product ChangesDecember 2013 bulletin, which outlines the ongoing support of IRIX, SGI will continue to support the IRIX OS versions listed below in retirement mode as long as the MIPS hardware is supported. Although this bulletin is from December 2013, it is still accurate and specifically to the versions of IRIX listed. The following excerpt is specifically noteworthy:

> "Ongoing Support
> As of December 31st, 2013, SGI will move IRIX products support from Maintenance Mode to Retired Mode. (See support mode definitions below.) SGI will allow renewal of IRIX contracts under Retired Mode as long as the MIPS hardware product associated with it is supported. Please reference the End of Support Product Matrix for MIPS hardware support information.
>
> What this means for our current MIPS/IRIX customers:
> SGI will continue to support IRIX 6.5.28, 6.5.29, and 6.5.30 versions. The biggest change is that there will no longer be any new critical, security, or data integrity fixes provided after December 31st, 2013. However, SGI still has IRIX knowledgeable support engineers that can assist with finding known solutions and/or possible workarounds to critical issues. As a reminder, SGI cannot test or support any new hardware for IRIX (for example, new storage)."

Note: The Hardware Product Support Matrix link shown above is from February 2015 has been recently updated here.

Answers others found helpful

- OpenSM 1B11 Error on Fabric Start
- How to Modify/Upgrade/Downgrade/Cancel a Customer Support Contract
- How to Flash the BIOS after Blade Replacement in SGI® UV™ 100/1000 Systems
- How to Renumber the Racks in an SGI® ICE™ Cluster with SGI® Tempo
- Bulletin: SGI® Support of MIPSIRIX Product Changes December 2013

Additional Details

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